



Ruben Adventures

RubenAdventures.com

832-689-8282

Ruben Adventures Payment Policy

- \$500 non refundable deposit to secure trip
- Credit card for trip deposit 0% service fee
- Master Card / Visa / American Express / checks accepted
- Full cost of the trip will be invoiced 120 days prior to departure
- Full trip payment due: 90 days prior to departure
- Credit card for trip balance + 3% service fee accepted
- We strongly recommend buying travel insurance to cover cancellation costs: www.TravelGuard.com



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Ruben Adventures Terms & Conditions 1

Air Transportation: Airfares are not included in program pricing. Ruben Adventures has expert travel agent recommendations that can help you with all of your travel arrangements. Please ask us for a list of our preferred travel agents.

Itineraries: Accommodations including lodging, domestic flights, trains, vehicles and sightseeing are subject to change at anytime due to unforeseen circumstances or circumstances beyond Ruben Adventures' control. Every effort will be made to operate itineraries as planned, but alterations may occur after final itinerary has been issued.

Special Requests: Special requests such as connecting or adjacent rooms, bedding requests, dietary needs should be advised at time of booking. We will make every effort to accommodate your special request.

Early Arrival: Many guests prefer to arrive before the scheduled itinerary. We can help make early arrival arrangements additional charges for early arrival; transportation, lodging, meals and activities will apply.

Arrival & Check-in: We will suggest an exact flight arrival for many of our group adventure destinations. Airport transportation will be provided.

Rooms: All prices are quoted on double room occupancy. If you are traveling alone, and we cannot provide a roommate for you, an additional charge for single room supplement will be applied.

Baggage: Ruben Adventures provides handling of two pieces of luggage per person.



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Ruben Adventures Terms & Conditions 2

Photography during the trip: Ruben Adventures reserves the right to take photographs during your travel to be used for promotional purposes. Program members who prefer that their images not be used are asked to identify themselves at the beginning of their program.

Guest Count: In the event that a trip does not fill to capacity (8 or more guests), Ruben Adventures reserves the right to cancel their trip. In this case Ruben Adventures will refund all money paid including deposit.

Emergency Evacuation: In the event of a medical emergency, Ruben Adventures will not be responsible for medical expenses or expenses incurred for guest safety.

Guest Cancellation: Trip Deposits are non-refundable. Once the full trip payment has been made to Ruben Adventures, the following refund rules apply based on departure date (minus the deposit):

120+ days prior to departure: guest will be refunded in full.

90–119 days prior to departure: guest will be refunded 50% of the amount paid.

89 days or less to time of departure: guest will be charged 100% of the price, regardless of the circumstances of cancellation.

Ruben Adventures strongly recommends purchasing a travel insurance policy to cover trip cancellation due to unforeseen circumstances. Often, plans can be purchased that cover the trip's entire cost in the event of a cancellation for any reason. Ruben Adventure guests are responsible for researching, purchasing, and collecting funds from any travel insurance plan. Visit TravelGuard.com to get a quote and to find out more about plan options.



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Ruben Adventures Terms & Conditions 3

Ruben Adventures Trip Cancellation: Ruben Adventures reserves the right to cancel any trip prior to the departure date for any reason, including but not limited to guest count, forces of nature, and acts of man. In such an event, all monies collected by Ruben Adventures from guests for that trip shall be promptly refunded. Ruben Adventures is not responsible for expenses (e.g. non-refundable airline tickets, visa fees, equipment, etc.) incurred by trip members in preparing for a canceled trip, regardless of cancellation reason, or for any additional expenses should the trip members have embarked or returned prior to or after any scheduled date. Ruben Adventures is not responsible for any expenses incurred due to any deviation from the schedule undertaken by the choice of the guest. Ruben Adventures alone reserves the right to cancel, or postpone any trip due to acts of man (e.g. war, terrorism, etc,) or forces of nature beyond the control of Ruben Adventures.